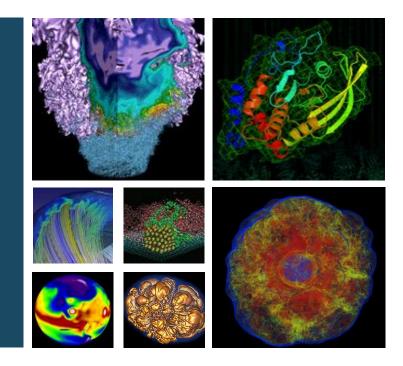
# NUG Monthly Meeting





15 September, 2022





# Today's plan



- Interactive please participate!
  - Raise hand or just speak up
  - NERSC User Slack (link in chat), #webinars channel
- Agenda:
  - Win-of-the-month
  - Today-I-learned
  - Announcements/CFPs
  - Topic of the day: How to write a good ticket? Laurie Stephey from NERSC Data and Analytics Service has some tips
  - Coming meetings: topic suggestions/requests?





#### Win of the month



Show off an achievement, or shout out someone else's achievement, e.g.:

- Had a paper accepted
- Solved a bug
- A scientific achievement (maybe candidate for Science highlight, or High Impact Scientific Achievement award)
- An Innovative Use of High Performance Computing (also a candidate for an award) (<a href="https://www.nersc.gov/science/nersc-hpc-achievement-awards/">https://www.nersc.gov/science/nersc-hpc-achievement-awards/</a>)

Please let us know of award-worthy work from you or your colleagues - tell us what you did, and what was the key insight?





# **Today I learned**



What surprised you that might benefit other users to hear about? (and might help NERSC identify documentation improvements!)

#### Eg:

- Something you got stuck on, hit a dead end, or turned out to be wrong about
  - Give others the benefit of your experience!
  - Opportunity to improve NERSC documentation
- A tip for using NERSC
- Something you learned that might benefit other NERSC users

"If we knew what it was we were doing, it would not be called research, would it?" - Einstein







#### See emails for these and more:

- NUG Annual Meeting, Oct 11,12,13
  - Fully virtual, 9am Noon, PT
  - No NUG Monthly Meeting in October
  - Schedule coming soon
- NUGEX nominations now open
  - The NUG Executive Committee is a group of NERSC users who oversee NUG activities for the benefit of NERSC's user community.
  - Nominate yourself or a colleague via the form at https://forms.gle/hRgX1KHTjKGroDzk7







#### See emails for these and more:

- ERCAP Allocations Requests Due October 3
- Perlmutter: Scratch Maintenance Ongoing; Charging Postponed until upgrade complete
- CfPs:
  - ALCF Simulation, Data, and Learning Workshop, Oct 4-6 register by tomorrow!
  - ALCF Intro to Al-Driven Science on Supercomputers Series, Sep-Nov, register by tomorrow!
  - HPE/Cray Perftools & Reveal Training, Sept 22







#### See weekly email for these and more:

- CfPs:
  - VASP Hands-On User Training, Sept 27
  - NERSC GPU Hackathon (Nov/Dec) applications due Sept 27
  - NERSC New User Training, Sept 28
  - TotalView training moved to Sept 29
  - Applications 2023 Better Scientific Software Fellowship Program due Sept 30
  - SuperCheck-SC22 Lightning Talks track accepting submissions
  - Confab22 -- ESnet's first annual user meeting! Oct 12-13
  - IDEAS-ECP Webinar on "Investing in Code Reviews for Better







#### **Upcoming announcements (look for next week's email):**

Data Day and NESAP/GPUs-for-Science case studies - October

#### Others?





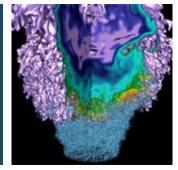


Others?





# How to write a good help ticket















**Laurie Stephey - NERSC Data and Analytics Services** 





# **Coming up**



#### Upcoming topics:

- Suggestions welcome!

We'd love to hear more lightning talks **from NERSC users** about the research you use NERSC for!

Nominate a topic at <a href="https://forms.gle/WjYx7zV7SAz2CaYz7">https://forms.gle/WjYx7zV7SAz2CaYz7</a>









**Thank You** 



